

**UW Orcas Island Clinic  
Xray tracking**

Jan 8, 2019

MONTH	ORDERS AND IMAGE LOCATION						QUALITY			RESULTS TURN-A-ROUND TIME												
	Done at OFHC	Done at Island Hospital	Pt went elsewhere	No shows	Total Xrays ordered	% Done	Retakes	Pt Call Backs	Image quality or other Issues	# days orders to exam done				# days exam done to results received at Orcas				# days exam done to results scanned in chart				
										same day	1 to 2	3 to 5	6+	same day	1 to 2	3 to 5	6+	same day	1 to 2	3 to 5	6+	
SEPT	6	3		1	10	90%			Chest: Lat view incorrect positioning-not all lung included	4	2		3	7		1	1	9				
OCT	7	5		4	16	75%	1		Knee: No sunrise, no shielding	4	3	1	4	9		1	2	9	2			1
NOV	16	5		2	23	91%		Ankle mortise	Ankle: No mortise, no shielding	7	4	5	5	18	2		1	7	8	4		2
DEC	7	1		2	10	80%				3	3	1	1	7		1			8			
<b>TOTAL</b>	<b>36</b>	<b>14</b>	<b>0</b>	<b>9</b>	<b>59</b>	<b>84%</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>18</b>	<b>12</b>	<b>7</b>	<b>13</b>	<b>41</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>25</b>	<b>18</b>	<b>4</b>	<b>3</b>	

MONTH	Shld	Hand	Hum	Finger	Chest	Wrist	Hip Pelvis	Knee	Foot	Ankle	Heel	Spine	Sacru m	Si joints	TOTAL
SEPT	1	1			2		1	1		1	1	1	1		10
OCT	2		1		1	1	3	1	2	2		6	1		20
NOV	7	1			5	1	1	3	1	4		1			24
DEC	1	2		1	2	1	1	2	1			1	2	1	15
<b>TOTAL</b>	<b>11</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>10</b>	<b>3</b>	<b>6</b>	<b>7</b>	<b>4</b>	<b>7</b>	<b>1</b>	<b>9</b>	<b>4</b>	<b>1</b>	<b>69</b>

data from Sept 18-Dec 31, 2018

Key Takeaways:

61% of referrals were to OFHC and 72% of xrays performed were at OFHC

60% of xrays were performed on the same day or within 1-2 days of the referral

82% of xray results were received by the PCP on the same day as taken

86% of the results were scanned into the patient's EMR same day or within 1-2 days following scan

Only 3 patient satisfaction surveys referenced the xray process, in combination with other things, and convenience seemed to be the biggest issue