

AirCare Membership

Life's an adventure. Be prepared.

AirCare Membership protects you and members of your household from the unexpected costs of air medical transport during a medical emergency. We offer residents of Washington and Alaska peace of mind at an affordable cost. Vacationers to our region can also purchase our vacation membership, and fully enjoy all that this beautiful part of the world has to offer.

Protect your family.

Lifesaving air medical transport can be expensive and insurances may not cover all costs. As an AirCare Member, only your insurance company receives a bill. Airlift Northwest works directly with your insurance company for claims processing. The AirCare Membership program is secondary to all payers. The purpose of the AirCare Membership is to cover the patient responsibility amount indicated by the insurance company's explanation of benefit for all emergent and medically necessary air medical transport services that are provided to the closest, most appropriate facility.

Enroll or renew membership

Call 888.835.1599 or select

WASHINGTON

ALASKA

7 bases in Washington and Southeast Alaska.

As an AirCare Member, you are covered by Airlift Northwest — with bases located strategically throughout Washington and Southeast Alaska. If you are traveling outside of Airlift Northwest's service area, you will be covered if transported by one of our reciprocal partners, subject to the reciprocating program's membership rules. Following is a list of Airlift Northwest's current reciprocal partners:

- Care Flight – Reno, Nevada
- Life Flight Network – Oregon; Idaho; Montana
- Air St. Luke's – Boise, Idaho

Alaska AirCare Membership

For more than three decades we've served the communities of Southeast Alaska. We transport those in greatest need to wherever they need to go to receive definitive care.

The AirCare Membership costs \$99 a year in Southeast Alaska and covers all members of your household. Household members are defined as you, your spouse, unmarried partner and any children (dependents) claimed on your current income tax return. All members of the household are required to have an insurance plan that includes air medical transport benefits. Members must be listed on the enrollment form.

[ENROLL OR RENEW \(AK\)](#)

Alaska AirCare Membership terms and conditions

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Washington AirCare Membership

The AirCare Membership costs \$79 a year in Washington and covers all members of your household. Household members are defined as you, your spouse, unmarried partner and any children (dependents) claimed on your current income tax return.

All members of the household are required to have an insurance product that includes air medical transport benefits. Members must be listed on the enrollment form.

ENROLL OR RENEW (WA)

Washington AirCare Membership terms and conditions

By submitting your application you acknowledge and agree to the following terms and conditions:

- AirCare Membership applies to me, my spouse or unmarried partner, and any children claimed as dependents on my current income tax return and all of whom who are covered by a health insurance product which includes air medical transport benefits, as listed on the enrollment form.
- AirCare Membership is not an insurance plan
- I have air medical transport benefits with a health insurance company as indicated on the enrollment form. I agree to notify Airlift Northwest within five business days of any change in my health insurance or the health insurance of any other household members enrolled in the AirCare Membership. Health Sharing companies and Travel insurance products are not considered health insurance products valid for membership.
- If I receive an air medical transport by Airlift Northwest, Airlift Northwest will bill my health insurance or other responsible third party payer. My AirCare Membership is secondary to health insurance or coverage provided by another third party payer. The AirCare Membership fee constitutes prepayment for the patient responsibility amount indicated by the insurance company's explanation of benefit for all emergent and medically necessary air medical transport services provided to the closest most appropriate facility. I agree to cooperate with and provide my health insurance company any necessary requirements in order to process my insurance claim.
- When Airlift Northwest provides air medical transport, Airlift Northwest provides value to me and incurs cost for itself. By submitting my membership application or renewal, I hereby assign directly to Airlift Northwest all rights to insurance or other payer payments that are due to me in order to compensate Airlift Northwest for the cost it incurs in providing air transport service on my behalf. I agree to turn over any payment(s) sent to me by my insurance for Airlift Northwest air medical flight within ten days of receiving payment.

- Per government regulations, individuals covered by Medicaid are not eligible and should not apply. Airlift Northwest reserves the right to decline acceptance of anyone into its AirCare Membership program; however, once Airlift receives the fully completed enrollment form and accepts payment of the AirCare Membership fee, my AirCare Membership benefits will be effective 72 hours following receipt unless Airlift Northwest returns or refunds my membership fee or notifies me that my membership fee payment has not been accepted.
- My AirCare Membership benefits will automatically expire at the end of my enrollment period, unless payment of the next AirCare Membership fee is received by Airlift Northwest within 14 days after expiration of my enrollment period.
- A spouse or unmarried partner and children who are or will be claimed as dependents on your current income tax return may be added to your AirCare Membership. In order for my AirCare Membership to apply to anyone who joins my household after the membership goes into effect, I must first provide Airlift Northwest with written notice of the new household members' name, date of birth, relationship to me, and primary health insurance information. AirCare Membership for any household members that I add will not become effective until 72 hours from the date I notify membership services of the addition. For purposes of this notification provision, the 72 hour time frame shall be calculated upon receipt at Airlift Northwest's physical address or e-mail address. Newborns are AirCare members and require notification within 30 days from the date of birth to continue coverage. If notification is not received within in the defined time frame a newborn can be added at a later date with a 72 hour waiting period.
- AirCare Membership applies to emergent transports determined to be medically necessary as determined by the insured's primary insurer. Membership does not apply to any scheduled transport or non-emergent transport. Emergent air medical transports are based on medical need, not membership status, and transport will be made to the closest, medically appropriate facility as requested by a physician or medical professional. I am responsible for the cost of any transports that are determined not to be medically necessary or denied by my primary health insurance company.
- Air medical transport service by Airlift Northwest cannot be guaranteed due to weather conditions, geographic restraints or commitment to another patient transport. AirCare Membership covers Airlift Northwest air medical transport services and I agree that charges or fees for a ground ambulance transport are not included in my AirCare Membership. I will not receive benefits of the AirCare Membership program if transportation is made by an air ambulance company other than Airlift Northwest. If I am transported by an air medical transport service that participates in a reciprocating program, my membership benefits will be based on the reciprocating program benefits. Those benefits may vary from AirCare Membership benefits.
- AirCare Membership purchases are non-transferable. AirCare Memberships are non-refundable after 30 days from the date of purchase.

- In the event Airlift Northwest is compelled to institute action to enforce the terms of this AirCare Membership agreement, I will be liable for attorneys' fees, collection costs, interest at the statutory rate and all other costs and expenses which may be incurred.

Members acknowledge and agree to the above terms with signature on AirCare Membership brochure or with payment.

[VIEW LESS ^](#)

Vacation Membership

If you or someone you know is planning on visiting the Pacific Northwest or Southeast Alaska for a short period of time, consider purchasing a vacation membership for three consecutive months. For more information email or call us at: [888.835.1599](tel:888.835.1599) or membership@airliftnw.org.

Alaska

Airlift Northwest now offers a special membership package to those vacationing in Southeast Alaska, but who are not residents of the states. Vacation memberships are good for three consecutive months and cost \$80 for Southeast Alaska destinations.

Washington

Airlift Northwest offers a special membership package to those vacationing in Washington, but who are not residents of the state. Vacation memberships are good for three consecutive months and cost \$60 for Washington destinations.

EMS Discount

If you are employed in the field of emergency medicine, you may be eligible for a discounted membership rate. Please contact us to learn more: [888.835.1599](tel:888.835.1599) or membership@airliftnw.org.

Frequently asked questions for AirCare members

— Q: How does AirCare Membership work?

A: The benefits of becoming a member include mitigating any associated expenses that go along with air ambulance transport service. In the event that you use this service, your insurance may only cover a certain portion of the bill. Having an AirCare Membership covers the patient responsibility amount indicated by your insurance company. For AirCare members, only your insurance company receives a bill. The other benefit: peace of mind.

+ Q: If my insurance is through Medicaid, am I eligible for membership?

+ Q: How soon will my membership become active?

+ Q: Where am I covered?

+ Q: Can I sign up for automatic renewal?

+ Q: Will I receive a membership card?

+ Q: How do I find out when my membership expires?

+ Q: I live in Montana. Can I get an AirCare Membership?

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